

2024

CITY OF HAWAIIAN GARDENS





Residential Trash, Recycling, and Organics **Collection Services Guide**

Guía de Servicios Residenciales para Basura, Reciclaje, y Orgánicos

Customer Service Hours: M-F 7:00a to 5:00p; Sa 8:00a to 12:00p Horas de Servicio al Cliente: L-V 7:00a a 5:00p; Sá 8: 00a a 12:00p

- 🖀 (888) 467-7600 or (310) 366-7600
- 📇 (310) 366-7606
- Wasteresources.com/hg

hawgardens@wasteresources.com



wasteresourcesla



@wasteresources1



Services Available for Hawaiian Gardens Residents

3-Cart Collection System

- One each for trash, recycling, and organics service.
- Free additional recycling carts; fee for additional trash.
- First additional organics cart free; fee for additional.
- Senior discount available for standard service level.

Valet Service

• WR sets out your carts at the curb. Call or email to find out if you qualify for free service.

Cart Replacement

• If your carts are damaged or missing due to normal wear & tear.

Sharps Mail-Back Program

- Four (4) free kits per year to dispose needles, syringes, etc.
- Additional kits available for a fee.

Bulky Item and E-Waste Pickup

- Up to six (6) household items per pickup, up to five (5) times per year.
- Additional items are subject to a surcharge.

Additional Services

- Senior Citizen Discounts (65+ who also qualify for Edison's CARE program) and smaller standard cart sizes
- Bin or Roll-Off Service (for bigger clean-up jobs)

Holidays Observed by WR[†]

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day



[†] If the holiday falls on a weekday, collection is delayed by one business day. Visit wasteresources.com/holidays for updated information.

Household Hazardous Waste, Batteries, Universal Waste, and Electronic Waste



Household Hazardous Waste (HHW) and **Universal Waste** (UW) cannot be disposed of with household trash or recycling, down the drain, or by abandonment. HHW and UW <u>must</u> be disposed through the County's HHW program.

Visit <u>888cleanla.com</u> for more information and for upcoming one-day collection events, including events in **Signal Hill** (two Saturdays per month).

E-waste can be recycled through the **bulky item collection** program or the County HHW collection program. Call WR to schedule a pickup.

Universal Waste

- Batteries (all types)
 Thermostats
- Fluorescent light tubes and bulbs
- LED light bulbs

E-Waste

- Televisions
 Computers
 Monitors
- Copiers +VCRs +DVD and Blu-Ray players
- Cell phones
 Microwaves
- Anything else with a circuit board

Common Household Toxics

In the house:

- Bleach-based cleaners
 Polishes
- Medications
 Nail polish & remover
- Oven Cleaners
 Aerosol sprays

In the yard:

- Pesticides
 Weed killers
- ◆Fungicides ◆Pool chemicals

In the garage:

- Antifreeze
 Waxes & polishes
- •Oil & oil filters •Engine cleaners
- ◆Gasoline ◆Brake fluid

In the workshop:

- Paint, all kinds
 Glues & adhesives
- Paint thinners
 Wood preservatives
- Solvents
 Photo chemicals
 Wood finishes

Sharps Recycling Kit

Three easy steps to conveniently and responsibly dispose of needles, lancets, and other sharps:

Step 1: Call WR to request a free Sharps Kit (container, pre-paid postage label, and form), which will be delivered to your home the following week.

Step 2: Fill the container with Sharps.

Step 3: Sign the form included in the side pocket of the kit and mail the container by using the pre-paid postage label provided.

Residents can receive four (4) free **Sharps Mail-Back Kit**s per year. Limit one (1) kit at a time. Additional available for a fee.



Bulky Household Item Collection and Bin Service

Bulky items are any household items that do not fit in a residential cart but can be lifted by two people. Examples include furniture, water heaters, appliances, mattresses, e-waste, and bulky yard waste. Until further notice, all mattresses must be <u>bagged and sealed</u> before being set out for collection. Mattresses with bed bugs <u>will not be collected</u>. Loose trash will not be picked up.

Items **not allowed** for bulky item collection include automobile bodies and parts, spas, gazebos, wood, construction waste, hazardous waste, or items that may not be safely handled and lifted by two persons.

To schedule a pick-up, call WR at 888-467-7600 up to seven (7) days in advance of your regular service day, by noon the day before (i.e., noon Tuesday for Wednesday pickup). You will need to describe the items that will be left on the curb for pickup.

Residential and multi-family customers are eligible for five (5) **free** pickups per calendar year, with a limit of six (6) items per collection. More than five collection services per year or six items per collection will be subject to a surcharge.

If you need a commercial-size bin for large cleanup projects, WR is the **ONLY** company permitted to supply large bins for residential use in Hawaiian Gardens. Call us for a rental bin (one-time use) or roll-off box.

Service Notes

- Place all carts curbside by **7:00 a.m.** on your regularly scheduled service day and **promptly remove carts** after service.
- Lid opening should face **toward the street** and carts placed **side by side** at least two feet (2') apart and three feet (3') from parked vehicles or objects.
- Lids should be **closed** and carts should not be **overfilled**. This may cause spillage. The recovery of spilled items will be the responsibility of the resident. For additional containers or service, please call our office or email us at hawgardens@wasteresources.com.
- If your cart is unserviceable, your driver will leave a **warning notice** with a corrective action for the following week's collection.
- Additional recycling and the first organics cart are available for free. There is a fee for additional trash and organics carts.
- WR will tag carts that have too much unpermitted material in them.
- All trash/recyclables/organics must be in containers. Any trash outside of containers <u>will not</u> be collected - contact our office for an extra pickup.
- For safety reasons, WR drivers must remain inside their vehicles at all times.
- All containers must be accessible for service by the collection vehicles. Do not place your containers close to cars or structures.

Mixed Organics (Green Lid) Keep it Loose Bag It (Clear Bags Only)

- Grass, leaves, and flowers
- Small branches less than three (3) inches thick and four (4) feet long.
- Untreated, clean wood scraps

NOTE: Larger branches will require a bulky item pickup. Call us to schedule.



- Food scraps (including meat and dairy) and leftovers
- Coffee grounds and filters, tea bags, loose leaf tea
- Paper napkins and towels
- Soiled/greasy paper and boxes
- Biodegradable paper plates and bowls



No bag, no problem! Use produce or bread bags. These won't be recycled or composted, but are used to make it easy for you to recycle your food scraps and food-soiled paper.



Scan this QR Code to visit our SB 1383 page and for detailed lists of what goes where

Compliance is MANDATORY and contamination fees may apply for accounts that do not comply with proper cart usage.

To read more about the statewide changes to how organic waste will be handled and why these changes are necessary, visit <u>calrecycle.ca.gov/organics/slcp</u>.

Be a good steward for the environment by recycling the right way!

Recycle (Blue Lid)

- Cartons
- Glass containers
- Metal cans and clean foil
- Paper, newspaper, magazines, phone books, envelopes, cardboard (flattened)
- Plastic bottles, tubs, jars



3 Easy Steps for Recycling Success!

Keep it Loose - bags can hold liquid that will ruin a recycling load

Keep it Dry - wet paper can't be recycled (put in green cart)

Keep it Clean – clean out any food residue

Trash (Black Lid)

- Broken Glass and Dishes
- Hoses, Disposable Gloves, Hairnets
- Kitty Litter, Diapers, Bagged Pet Waste
- Plastic Cups, Lids, Utensils, Straws, Shrink/Cling Wrap
- Shoes, Clothing, Accessories, and Toys that Cannot be Donated or Sold
- Snack and Chip Bags, Candy Wrappers
- Wrapping and Tissue (Gift) Paper





Modified Collection Schedule 2024:

- New Year's Day (Mon., Jan. 1); collection will be delayed one day all that week
- Memorial Day (Mon., May 27); collection will be delayed one day all that week
- Independence Day (Thu. Jul. 4); collection will be delayed one day the rest of that week
 - Labor Day (Mon., Sep. 2); collection will be delayed one day all that week
- Thanksgiving (Thu, Nov. 28); collection will be delayed one day the rest of that week
 - Christmas (Wed., Dec. 25); collection will be delayed one day the rest of that week

Horario Modificado de Colección 2024:

- Día de Año Nuevo (lun. 1 de ene.); colección se retrasará un día toda esa semana
- Día Conmemorativo (lun. 27 de mayo); colección se retrasará un día toda esa semana
- Día de la Independencia (jue. 4 de jul.); colección se retrasará un día el resto de esa semana
 - Día del Trabajo (lun. 2 de sep.); colección se retrasará un día durante toda esa semana
- Día de Gracias (jue. 28 de nov.); colección se retrasará un día el resto de esa semana
- Navidad (mie. 25 de dic.); colección se retrasará un día el resto de esa semana

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